

Operations Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Dannell Hooper, Operations Manager
SUBJECT: July 2023 Update

	Budgeted	Actual
Lead Dispatchers	2	1
Full-time Communications Specialists Currently In Training: 1	14	11
Part-time Communications Specialists	1	1 (2 PT = 1)
Total:	17	12.5

STAFFING:

- Hiring Update
 - 2 Communications Specialist applicants in the background stage.
 - Interviews for Training & Certification Coordinator July 13th

Training:

- Trainees
 - Rich was officially completed training as of June 25th
 - Jennifer is in her final few weeks of training.

MISC:

- Lewis & Clark Bridge Closure July 16th-24th – C911CD coordination with stakeholders
- Tracy will be attending the 2023 APCO National Conference in August