

Technical Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Nathan Hughes, Technical Manager
SUBJECT: April 2023 Update

- International CAD Consortium
 - Met with many other agencies from across the United States. Discussed how the different agencies operate, struggles they have, and what works well for them.
 - Met with software and hardware vendors to learn more about the future of 911 dispatching.
 - Topics included: CAD software, MDC software, GIS, AVL, telephone systems, station alerting, RMS software, networking, radio systems, logging systems, video recording devices, emergency medical dispatch, social media, automatic notifications, HR, communications center consolidation.
- Facility
 - Pyramid was notified of the approval for a ductless AC system in the MICC file room. They are working on getting it installed.
 - A leak was discovered in the dispatch skylight. A contractor came and looked at it and discovered all three skylights were damaged. The replacement parts have been ordered.
 - We are working on getting quotes for fixing the water damage to the exterior of the facility. We should have the quotes ready for the board meeting next month.
- MICC AV System
 - We are working on different AV system designs for the MICC. Our hope is to have an easy-to-use system that supports Zoom and Teams. We have identified a couple solutions that have 1 or 2 cameras, a meeting controller, multiple video outputs for TVs, ceiling mounted microphones, and video input to mirror computers in the meetings. We should be able to move forward in the next couple of months.